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Stripe is hiring - We're building the payments infrastructure for the web in San Francisco, CA From: John Collison

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Summary

As the programmer / analyst managing the City of Berkeley's largest portfolio of software systems, I'm constantly challenged to find ways to make legacy siloed systems work together better. Shrinking budgets make efficiency a pressing need, so I help departments "do more with less" through automation.

In this environment I provide business analysis, project management, implementation and technical expertise for about 5-7 projects a year - many of them large, complex and highprofile - for the Berkeley police and fire departments. In this position, and earlier as IS specialist for the City Clerk Department, my projects have included:

- Implementation of Aegis Public Safety, an ERP-like enterprise suite that brought our police and fire department technology into the 21st century.
- Design and implementation of an Oracle I/PM-based system that streamlined the complex process of City Council agenda review.
- Improvement of election ballot processing systems, integrating components to enable faster reporting.
- Enhancement of user-friendliness in public information databases.

All of this requires in-depth understanding of business processes. It's very satisfying when a 911 dispatcher says, semi-seriously, "You could do my job, you understand it so well!" because then I know I've built a solid foundation for analysis and implementation that will deliver on business goals.

line staff as well as management - before offering solutions, and to communicate the "why" of what's being implemented. And as a project manager I'm willing to initiate the difficult conversations about priorities and expectations.

I pay a lot of attention to change management and communication, taking time to listen - to

Having experience as a developer myself - in aerospace and in an online retail business - I'm comfortable with the technical programming discussions as well. I'm willing and able to get my hands dirty with setup, configuration and whatever else it takes to get the job done.

Specialties

Business Analysis, System Design, Project Management, Implementation Support, Change Management, Cross-Functional Alignment, Collaboration, Consulting

Aegis Public Safety Suite, Oracle Imaging and Process Management (I/PM), Kofax Ascent Capture, Crystal Reports, Mobile Data Terminals (MDT), Microsoft Project

Fortran, Visual Basic, VBScript, Java, C++

Windows, UNIX

SQL Server, Microsoft Access

IIS, HTML, ASP

SOA / SaaS

Experience

Application Programmer / Analyst II – Public Safety Portfolio Coordinator City of Berkeley

Government Agency; 501-1000 employees; Government Administration industry 2006 - Present (6 years) | Berkeley, CA

Maintain overall project and technical responsibility for all software and systems within the City of Berkeley Police and Fire Departments. Provide business analysis, project management and implementation support for 5-7 technology implementations per year. Coordinate with crossfunctional business teams and developers. Gather requirements, perform fit / gap analysis, map business processes and perform configuration, testing, training and implementation support. Recommend, purchase and procure new hardware, software and professional services to increase efficiency of department staff.

- Implemented Aegis enterprise suite, automating police and fire dispatching, mobile systems and records management. ---- Designed fire inspection billing interface that integrated records management with revenue
- collection, streamlining billing and increasing revenue capture. ---- Integrated call-for-service data with law enforcement case and jail data, providing
- comprehensive intelligence on community safety and law enforcement to senior management and the public. ---- Motivated user buy-in by building relationships, demonstrating in-depth understanding of
- business workflows and issues, involving stakeholders in system design, offering options and gaining agreement. ---- Provided insightful change management, anticipating and addressing ripple effects from

business changes.

Skills & Expertise

Business Analysis System Design Project Management Implementation Support Visual Basic Cross-Functional Alignment VBScript Change Management Cross-group Collaboration Consulting Java C++ Windows Unix I/PM Kofax Ascent Capture Mobile Data Terminals (MDT) Crystal Reports Mobile Data View All (41) Skills ▼

Education

San Jose State University

Bachelor of Science, Aerospace Engineering, Minor in Mathematics 1990 - 1995

Additional Training - Technical and Leadership

Leadership Development Program (LDP), City of Berkeley, 2007

Project Management Principles and Microsoft Project Professional, City of Berkeley, 2006 Business Systems Analysis, Inteq Group, Inc., 2005

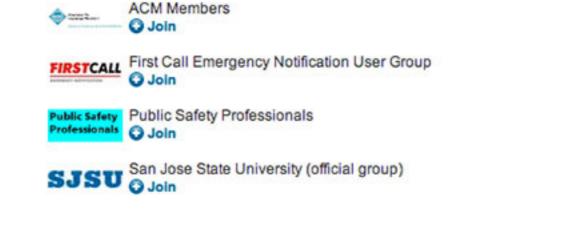
Certifications

Imaging and Business Process Management Technical Certification, Stellent, Inc.

2006

Additional Information

Groups and Associations:

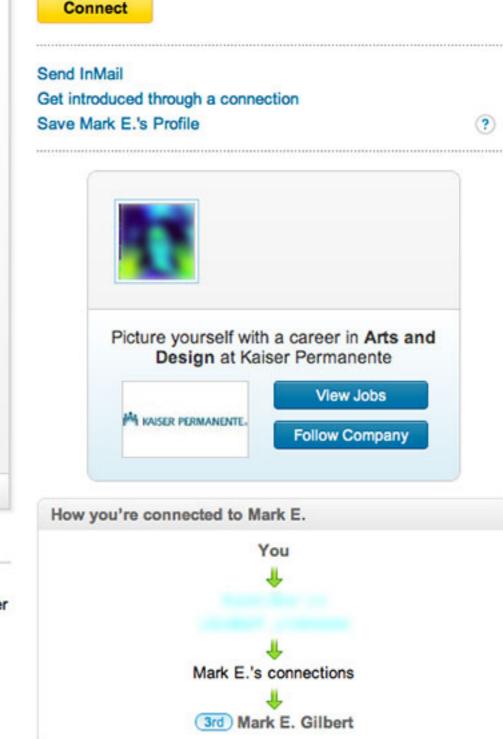


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